

WORKFLOW WALKTHROUGH

WHAT

The Workflow Walkthrough is led by UMass Memorial Health Care's (UMMHC) clinical and operations teams, and is designed to give providers and employees a high-level view of UMass Memorial's Epic system by demonstrating a series of typical scenarios.

Since Workflow Walkthrough occurs after the system's build is complete and during the testing period, workflow changes are not expected since workflow decisions have already been made by Subject Matter Experts and the Enterprise Design Team.

WHY & HOW

In addition to larger integrated sessions, the Workflow Walkthrough will consist of a number of breakout sessions that will demonstrate select workflows. These breakout sessions will cover a variety of topics, such as:

- Charting to definition
- Care planning
- Provider documentation
- Referrals workflow

Given the large number of UMMHC workflows, it's not possible to showcase all of them.

The Workflow Walkthrough is designed to:

- Tell a realistic patient story through an integrated demonstration
- Demonstrate validated workflow scenarios in breakout sessions that represent key design decisions and workflow/process changes

WHEN & WHERE

The Workflow Walkthrough sessions will take place March 27-31, 2017 at University Campus, 55 Lake Avenue North, Worcester.

WHO

All UMMHC employees and medical staff are invited to attend. However, space for these sessions is limited. Registration will begin in January 2017 and will be first come, first serve.

CONTACT

Have a question about Workflow Walkthrough or the Epic implementation in general? Please visit ummhcepiccentral.org or email epicproject@umassmemorial.org.